



Brain Injury Community Re-entry (Niagara) Inc.

## Feedback Form for BICR Participant and Family Handbook

In developing the Participant and Family Handbook, we had hoped to answer the questions that new clients and families have about who and what BICR is and how we can work together with you toward achieving your goals.

We would like to have your feedback on how well we accomplished that goal so that we can make improvements, as needed, in the future versions of the Handbook. Your feedback is important to us.

### How did we do?

Please let us know how well we did by rating each component of the Participant and Family Handbook on a scale of 1 to 5:

1. The Handbook was clearly written and easy to read.

1                      2                      3                      4                      5  
strongly disagree                      strongly agree

Comments: \_\_\_\_\_  
\_\_\_\_\_

2. The information was written at a level that was understandable.

1                      2                      3                      4                      5  
strongly disagree                      strongly agree

Comments: \_\_\_\_\_  
\_\_\_\_\_

3. The Handbook includes all the information that I need to know about receiving services from BICR.

1                      2                      3                      4                      5  
strongly disagree                      strongly agree

Comments: \_\_\_\_\_  
\_\_\_\_\_

(please turn page over)

Please add any comments about each chapter that would help us make this Handbook even better and more useful (What you liked/What you did not like):

1. "All About BICR" \_\_\_\_\_  
\_\_\_\_\_
2. "Rights and Responsibilities" \_\_\_\_\_  
\_\_\_\_\_
3. "BICR General Approach to Service" \_\_\_\_\_  
\_\_\_\_\_
4. "Challenging Support Issues" \_\_\_\_\_  
\_\_\_\_\_
5. "Reference Information" \_\_\_\_\_  
\_\_\_\_\_

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Any other comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

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Your name (optional)

- Participant (brain injury survivor)
- Family Member
- Staff Member
- Other (specify)

...Thank you for taking the time to help us to keep improving our Handbook.

**Please return to:**

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